Direct Routing via Mitel OpenScape SBC

- Leverage Mitel's *Microsoft-certified* OpenScape SBC to connect MS Teams to Mitel PBX via Direct Routing

- MS Teams users continue to use the MS Teams softphone and can dial Mitel extensions (and vice versa) and use Mitel trunks for PSTN calls

- Cross-platform presence sync can be done via Mitel Assistant

- Requires Microsoft + Teams Phone (but not MS Teams Calling Plan!)

- Supports Microsoft Survivable Branch Appliance (additional licensing required)

- Initially available only as a Virtual Appliance (ESXi initially, other hypervisors to follow)

- OpenScape SBC uses a *concurrent session* licensing model, *not per-user*

- MiVoice Border Gateway may still be required for Teleworkers, WebRTC softphones, and SIP trunks