

MiVoice Business Solution Virtual Instance



ALL-IN-ONE

Unified Communications & Collaboration Solution
for Small and Medium Businesses

KEY FEATURES

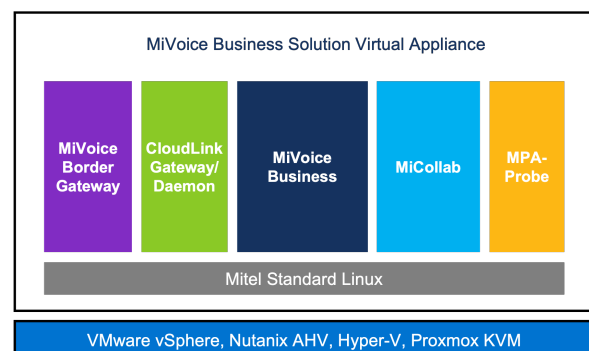
- Supports up to 500 users on a single virtual machine
- All MiVoice Business calling and voicemail features
- Includes MiCollab for 1:1 and group chat messaging, video meetings, document and desktop sharing, with optional Microsoft Teams integration
- Integrated MiVoice Border Gateway for functions such as SIP Trunking and Teleworkers
- Integrated CloudLink Gateway for Administration and Auto-Attendant
- Integrated probe for Mitel Performance Analytics
- Powerful and future-ready for investment protection



Powerful, yet simple to deploy, operate, and maintain

MiVoice Business Solution Virtual Instance (or SVI) is a deployment option that addresses the main concerns that small and medium sized businesses have – cost and complexity. By being able to deploy all your critical unified communications and collaboration capabilities on a single virtual machine (VM), you dramatically reduce the cost and complexity of the overall solution.

Compared to deploying MiVoice Business, MiCollab, and the MiVoice Border Gateway on separate virtual machines (VMs), MiVoice Business SVI offers a much lower Total Cost of Ownership (TCO) for businesses that value simplicity over cost and complexity.



Enterprise-level features for small and medium businesses

MiVoice Business SVI is the perfect solution for businesses with up to 500 users as well as MiVoice Office 250 and MiVoice Connect customers who want enterprise-level features in an SMB package.

All-in-One Solution

MiVoice Business SVI comes on a single OVA file that is installed on one virtual machine that includes:

- *MiVoice Business communications platform software application*
- *MiCollab softphone, messaging, video meetings, and collaboration application*
- *MiVoice Border Gateway (MBG) for functions such as SIP Trunking and Teleworker*
- *Integrated CloudLink Gateway for Administration and Auto-Attendant*
- *Integrated probe for Mitel Performance Analytics (MPA)*

Your Business Communications, Your Way

Unified Communications & Collaboration (UC&C) applications are pre-installed and can be activated at any time as required, delivering a truly "all-in-one" solution.

Optional applications like MiContact Center Business, Mitel Interaction Recording and Mitel Revolution can also be integrated with MiVoice Business SVI with ease.

Integrate industry-specific applications like those for hospitality, healthcare, financial services, retail, government, education, and more with MiVoice Business SVI to customize your business communications workflows and industry use cases.

Deployment Flexibility

MiVoice Business SVI gives you the power to operate your unified communications and collaboration system with flexibility, ease, and reliability on your choice of hardware platform:

On-Premises

- On a virtual server running the following virtualization platforms on your company premises:
VMware® vSphere™, Microsoft Hyper-V, Nutanix AHV, Proxmox KVM

Private Cloud

- On a virtual server running the following virtualization platforms in your corporate private cloud data center: VMware® vSphere™, Microsoft Hyper-V, Nutanix AHV, Proxmox KVM

Public Cloud

- MiVoice Business SVI will be supported on Microsoft Azure™ and Amazon Web Services (AWS) EC2™ public cloud in your dedicated instance.

With a choice of deployment models (distributed, centralized, private and public cloud) as your IT strategy shifts, so too can your communications strategy.

Resource Requirements

MiVoice Business SVI can be configured as either a 250 user or 500 user configuration. The estimated vCPU, Storage, and Memory requirements for the 250 and 500 user configurations are provided in the table below:

Resource	250 User	500 User
vCPU	4 GB	6 GB
Storage	100 GB	180 GB
Memory	10 GB	12 GB

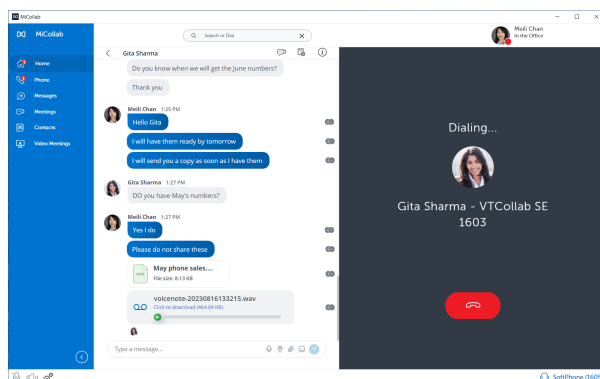
MiCollab

MiVoice Business SVI includes MiCollab which was built from the ground up with mobility and simplicity for small and medium businesses in mind. It features a modern design that is intuitive to use with streamlined workflows that deliver a consistent user experience for every employee.

Unlock the productivity potential of your organization to make faster decisions, nurture great ideas, and engage customers in meaningful ways. On top of traditional voice-centric features, MiCollab delivers:

- *Chat Messaging*
- *Presence*
- *Softphone*
- *CTI Control*
- *Call History*
- *Call hold/transfer*
- *Click-to-Dial*
- *Three party conference*
- *Message Waiting Indication (MWI)*
- *Contacts Directory*
- *Mobile client for iPhones and Android Phones*
- *Desktop Web Client on Windows and Mac*

Video meetings including screen and document sharing, O365 calendar integration, audio and video recording, and audio dial-in.



Devices

Selecting the right device ensures workstations are tailored to the relevant employees and their area of responsibility.

MiVoice Business SVI supports the full range of Mitel's IP, SIP, and DECT devices; from simple analog phone sets to highly sophisticated models that have been specially developed by Mitel to make communication as convenient and straightforward as possible.



Mitel 6940 IP Phone



Mitel 722 DECT Phone

Why MiVoice Business SVI?

Faster Deployment

- Since MiVoice Business SVI uses a single OVA file installed on a single VM, it's much faster to deploy than multi-VM deployments.

Reduced Resource Requirements

- MiVoice Business SVI requires less vCPU, Storage, and Memory thereby reducing overall infrastructure costs by 30% - 45%.

Streamlined Administration & Maintenance

- Since MiVoice Business SVI runs on only one VM compared to three, your VM maintenance and administration costs are reduced by a factor of 3.

Packaged Licensing

- The MiVoice Business SVI base pack includes all the communication licenses you need to get you started at a fraction of the cost.